

**T. C.**  
**YENİ DELHİ BÜYÜKELÇİLİĞİ**  
**Ticaret Müşavirliği**

Sayı : 87514139 - 205  
Konu: Firma Şikayeti

21/12/2015

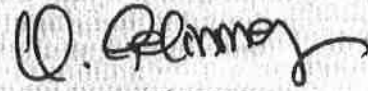
**EKONOMİ BAKANLIĞINA**  
**(İhracat Genel Müdürlüğü)**

Hindistan'lı Arbab Trading Co. şirketinden Müşavirliğimize gelen e posta yazısında Ülkemiz Glex Agro Exporters şirketine A4 kağıt sipariş verdiğini ve 7,780\$'lık ödeme yaptığını ancak malın gönderilmediğini ve söz konusu şirketten telefonlarına cevap verilmediği ifade edilmektedir.

Müşavirliğimizce anılan şirket satış müdürü Clifford Thompson ile bir kez görüşülmüş, kendisi malzemenin birkaç gün içerisinde gönderileceğini ifade etmiştir. Ancak Arbab Trading Co. Şirketi aradan çok uzun zaman geçmesine rağmen malın gönderilmediğini ve kendileriyle iletişime geçilmediğini belirtmektedir. Mezkur şirket Müşavirliğimizce birkaç kez aranmış ancak herhangi bir yetkiliye ulaşılamamıştır.

Sözkonusu şahıs ve firmanın irtibat bilgileri aşağıda yer almakta olup, Ülkemiz imajı ve ihracat potansiyelimize zarar gelmesini önlemek üzere anılan firma hakkında ilgili Kurumlara bilgi verilmesinin faydalı olacağı düşünülmektedir.

Bilgileri ve gereğini arz ederim.



**Vural ÇEKİNMEZ**  
Ticaret Müşaviri

**GLEX TRADING EXPORTERS**  
Aziziye mahallesi, Çankaya Ankara,  
06690 Ankara  
Tel- +90(850)6229934  
+639292082071  
Clifford Thompson (Sales manager)  
Mobile: +905338214333

**EKLER:**

1. Firma şikayet yazısı
2. Banka Swift Belgesi
3. Konşimento belgesi

50-N, Nyaya Marg, Chanakyapuri,  
110021 New Delhi/INDIA

tel : (00 91 11) 2687 99 07  
faks : (00 91 11) 2688 92 36  
e-mail: [yenidelhi@ekonomi.gov.tr](mailto:yenidelhi@ekonomi.gov.tr)

Microsoft

Outlook Web App

Type here to search

Entire Mailbox

Options

Sign out

Mail

Calendar

Contacts

Deleted Items

Drafts [21]

Inbox (1)

Önemsiz E-Posta

Sent Items

Click to view all folders

1. VURAL

2015 FIRMA VERİ TABANI

5. SWAPAN

9. COMPLAINTS (2) (2)

ARCHIVE SENT 2013

ARCHIVE SENT 2014

Company Reliability

INQUIRY INDIAN COMPANY

TASLAKLAR

mahsup

Manage Folders...

Reply

Reply All

Forward

Close

**Fw: request letter**  
makbul mathakiya [makbularbab21@yahoo.com]

You replied on 26/11/2015 09:05.

**Sent:** 25 November 2015 08:24  
**To:** embassy.newdelhi@mfa.gov.tr  
**Cc:** Yenidelhi Ticaret Musavirligi  
**Attachments:** IMG-20151001-WA0007.jpg (315 KB); BL No- TH9000068442-2.jpg (582 KB)

Hello sir/mam

I am makbulhusen from ARBAB TRADING CO in India. I purchase a4 paper in GLEX AGRO EXPORTERS in turkey. He cheated with me and lose money no send goods.. If embassy could help me return my money or goods, I will send you all document when I received replay of embassy side. Below is company details.

**GLEX TRADING EXPORTERS**  
www.glex trading exporters.com  
Azizliye mahallesi, cankaya Ankara,  
06690 Ankara , turkey  
Tel- +90(850)6229934  
+639292082071  
Clifford Thompson  
(Sales manager)  
Mobile- +905338214333

I hope you will help me and write me. Just replay me so I send you all document and bank sleep. I pay total \$7780. Please help me.


He send me new BL copy to change new date and demand every time money. He talk me with watsapp via mobile no, I send you BL copy please help me sir.

Thanks  
ARBAB TRADING CO.  
at-rasikgadh, ta-wankaner,  
Dist-rajkot, Gujarat, 363621  
India.  
Mobile- +919924014609

makbul mathakiya

Connected to Microsoft Exchange

**BILL OF LADING**

<b>SHIPPER/EXPORTER (COMPLETE NAME AND ADDRESS)</b> <b>GLEK TRADING EXPORTERS</b> Aziziye Mahallesi, Cankaya Ankara, 06690 Ankara, Turkey. Tel: +90 (850) 6229934 Mob: +90 (850) 6229934		Booking Ref#: <b>R19L7005</b>	Bill of Lading Number (H/BL No): <b>TH9000068442</b>
<b>CONSIGNEE (COMPLETE NAME AND ADDRESS)</b> <b>ARBAB TRADING CO.</b> AT-RASIKGADH, POST-GARIYA, TAL-WANKANER, DIST- MORBI, STATE- GUJARAT, INDIA PIN- 363621 IEC NUMBER - 2408001943		<div style="font-size: 2em; font-weight: bold; letter-spacing: 0.5em;">                     RHENUS LOGISTICS CENTRALA                 </div>	
<b>THIRD PARTY FREIGHT CHARGES BILL TO</b> <b>ARBAB TRADING CO.</b> AT-RASIKGADH, POST-GARIYA, TAL-WANKANER, DIST- MORBI, STATE- GUJARAT, INDIA PIN- 363621 IEC NUMBER - 2408001943		<b>PORT-TO-PORT OR COMBINED TRANSPORT BILL OF LADING</b> Received in apparent good order and condition except as otherwise noted the total number of packages or units enumerated below for transportation from the Port of Loading (or the Place of Receipt if mentioned below) to the Port of Discharge (or the Place of Delivery if mentioned below) subject to all the terms and conditions hereof, including the terms and conditions on the reverse hereof. One of the signed original Bills of Lading must be surrendered duly endorsed in exchange for the Goods or Delivery order. In accepting this Bill of Lading, the Merchant expressly accepts and agrees to all the terms and conditions hereof, including the terms and conditions on the reverse hereof, and the rights and liabilities arising in accordance with the terms and conditions hereof shall (without prejudice to any rule of common law or statute rendering them binding on the Merchant) become binding in all respects between the Carrier and the Merchant as though the contract evidenced hereby and had been made between them.	
<b>SUAC:</b> Pro Number:		 <b>TH9000068442</b>	
<b>Voyage Name:</b> GRANDE ITALY	<b>Port of Loading:</b> COLOMBO HARBOUR, SRI LANKA	<b>Port of Discharge:</b> COLOMBO HARBOUR, SRI LANKA	
<b>Place of Receipt:</b> BANGKOK - THAILAND	<b>Place of Delivery:</b> INDIA	<b>Number of Original B/L:</b> THREE (3)	
<b>PARTICULARS AS DECLARED BY SHIPPER - BUT WITHOUT REPRESENTATION AND NOT ACKNOWLEDGED BY CARRIER</b>			
<b>Handling Unit</b>	<b>Package</b>		<b>LTL Only</b>
<b>Container No./Seal No.</b> <b>Marks and Numbers</b>		<b>No. of Containers / Packages / Description of Goods</b> <small>Commodities requiring special or additional care or attention in handling or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Section 2(e) of NMFC Item 360</small>	
CONTAINER NUMBER- RLTU0001961  SEAL: D58970  B/L Issued as per shippers performance Shipper responsible for any banned Or prohibited or illegal or misdeclaration rules of the land.		1 x 20FCL A4 COPY PAPER Packaging in reams 8000 reams/20FCL-----NET WEIGHT----- 22,000KG per 20FCL  <div style="text-align: right; font-weight: bold; font-size: 1.2em;">                     FREIGHT PREPAID                 </div>	
<b>Gross Weight</b> (Kilos)	<b>Total Weight</b> (Kilos)		
24 154kg	24 154kg		
<b>Freight &amp; Charges</b>		<b>Rate</b>	<b>Unit</b>
		<b>Prepaid</b>	<b>Collect</b>
<b>Note: Liability limitation for loss or damage in this shipment may be applicable. See 49 USC § 14706(c)(1)(A) and (B).</b>			
Received, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications, and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations. IN WITNESS Whereof the number of Original Bills of Lading stated above have been issued, all of the same tenor and date, one of which being accomplished, the others to stand void.		The carrier shall not make delivery of this shipment without payment of charges and all other lawful fees. Shipper Signature <u>RHENUS LOGISTICS</u>	
<b>Shipper Signature/Date</b>  This is to certify that the above named materials are properly classified, packaged, marked, and labeled, and are in proper condition for transportation according to the applicable regulations of the DOT.	<b>Freight Prepaid at</b> BANGKOK-TH	<b>Freight Payable at</b> BANGKOK-TH	<b>Carrier Signature/Date</b> <b>AS AGENT FOR SHIPPER:</b> <b>RHENUS CENTRALA</b> <b>SHIPPING AND LOGISTICS</b>  Carrier acknowledges receipt of packages and required placards, Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent documentation in the vehicle. Property described above is received in good order, except as noted.
<b>Declared Value (See Reg. 7.3)</b> RHENUS LOGISTICS CENTRALA		<b>Place and Date of Issue of B/L</b> 11/29/2015	

ORIGINAL COPY



4.1.2016 / 27